

5/20/20

## Pathways Therapy Center Changes in Response to Covid-19

At Pathways Therapy Center, we are committed to providing a safe environment not only for our staff but also all the children we serve and their families. Things are going to be different for the foreseeable future but that doesn't mean we can't continue with providing the best possible services. These are the changes we have made so far:

### BEFORE THE SESSION

No 8 am appointments on Monday morning: this allows Julie, our front office receptionist to contact our Monday morning patients and do our COVID-19 screenings before they come in for their session.

All of our patients will be contacted before their appointment and asked the following questions based on CDC recommendations:

1. Does the child or anyone in the household have any of the following symptoms:

Cough and Difficulty Breathing?

AND/OR

At least 2 of the following:

Fever (100.4 < F)

Chills

Muscle pain

Headache

Sore throat

New loss of taste and/or smell

Other less common symptoms have been reported, including gastrointestinal symptoms like nausea, vomiting, or diarrhea.

In the previous 14 days has the child had contact with someone with a confirmed diagnosis of COVID-19, or is currently being tested for COVID-19?

Child cannot attend for the scheduled session if the answer is "yes" to either of these questions. Same goes for staff.

Anyone who has been ill must be clear of all symptoms for 72 hours before resuming therapy. If person in household has been tested, they must test negative for child to attend. Same goes for staff.

We **request children** over the age of two to wear a mask. (Except those who are physically and/or cognitively incapable of removing the mask independently)

We **require all adults** who accompany their child to the session to wear a mask. We have masks available if needed. Parents are to wait in their car until 5 minutes before their child's appointment to bring child in and then leave after child starts therapy unless they are going to be in the session as **there is no waiting in our waiting room allowed.**

Adult and child will have their temperature taken before session starts. Staff's temperatures will be taken before they start seeing patients.

All toys and books have been removed from the waiting rooms and chairs spaced 6' apart. Marks have been made in the front waiting room to designate 6' from check in window.

If there is going to be more than 2 patients coming in, patients will be notified which entrance to use. Some appointments may be staggered to help with social distancing.

#### DURING THE SESSION

All staff will be wearing masks. We have plexiglass space shields available for therapists to use at tables. Additional PPE is currently being pursued.

Immediately upon entering, therapist, child and parent (if attending) will wash their hands for before session starts.

Each child will be treated in a different room. Therapists will be using rooms assigned to them. Parent, if attending, will sit 6' away. Only 2 children can be in the gym at a time; 1 on carpet and one on vinyl flooring.

Rewards (Candy and stickers) will be in each room to avoid having people enter front office or congregating at exit.

#### END OF EACH SESSION

Any equipment or supplies used in the session will be immediately disinfected. This is in addition to the regular cleaning and disinfecting that occurs throughout the clinic during the day.

We will remain vigilant on any new recommendations and make adjustments accordingly to protect our children, their families and our staff. Please contact us if you have any questions. We look forward to seeing everyone again!